



Your Home Away From Home!

Salt Creek Resort & RV

19194 Lower Salt Creek Road,
Lakehead, California 96051
530-238-2161 or 510-725-8063
"http://www.saltcreekresort.com"
www.saltcreekresort.com

Welcome to Salt Creek Resort, we want you to enjoy your stay with us & ask that you please read the following information and policies.

Our goal is to make everyone's stay a pleasant one!

Check in time is 3:00 PM - Check out time is 10:00 AM for Cabins and Check in time is 2:00 PM - Check out time is 1:00 PM for RV's

Volleyball Court / Horseshoes / Tetherball / Foosball/ Bags Game

The Volleyball area is located on the lawn next to the Pool.

The Horseshoe pit area is located next to the pool, younger children playing requires adult supervision.

Tetherball is located near the volleyball area.

Bags Game is located on yard near the Tetherball. Please do not stand on the wooden platforms as they will break!

The Ping Pong Table is located under the awning in pool deck area. We ask that you do not put the paddles/ping pong balls in the pool. Please do not sit food or beverages on Ping Pong table.

BBQ Terrace / Pavilion

The BBQ Terrace is available for use. Please coordinate the use with us ahead of time if you wish to use it for your group. Again, since this is a shared space for all our guest, please be considerate of other guests use. We also have Charcoal grills available for you to use based on availability, please remember to bring your own charcoal, grill tools and lighter fluid. There is a sink on the pavilion, we provide hand soap and dish soap, dish clothes and dish towels. A spray cleaner for counter tops and a bottle of disinfectant spray cleaner. Please use the cleaner prior to using the disinfectant spray cleaner.

Boats / Trailers

The Resort has parking available for boat trailers located behind the lodge during your stay with us. The launch area to the lake is located across the street from the Resort. There are no docks available at the launch area. Ability to launch from launch area is determined by lake level at the time as the lake level changes daily. We can provide you with other boat launching options upon request.

Cabin area/Site/Environment: We ask that you please keep your site area clean and neat. Respect your neighbors and do not cut through their site or remove items from the sites. Please do not carve in trees or picnic tables. Each cabin and site have a designated picnic table available for your use, please bring a picnic tablecloth. All our cabins are cleaned and disinfected according to the guidelines given to us to Follow according to Federal/County/State/CDC recommendations to prevent spread of the COVID-19 virus. Please do not use firewood in the charcoal grills.

Children: Should know and abide by all Park rules. Children are the sole responsibility of their parents and as such parents will be held accountable for their children's actions and behavior within the park. Children are not to be left alone in the park.

Fires: Fires must not be left unattended, please extinguish before you retire for the night. Fires must be built in the fire rings provided. **Please DO NOT use paper products to start your fires.** We will provide you with a fire starter at your request!

Firewood: Please do NOT chop on any standing or downed tree. Please do NOT burn pressure treated lumber or railroad ties. The chemicals used in these materials are hazardous when burned. Please let us know if you would like to have a campfire, we have firewood for 5.00 per bundle.

Garbage & Recyclables: Covered waste containers have been placed at various locations on the Resort Grounds. All garbage must be placed in these containers and the covers closed. As garbage left out overnight attracts critters, please make sure all garbage is disposed of properly. This will also help to not attract the Bears. We recycle ♻️ - Please help us and our environment by using the proper containers located on the Pavilion of the Recreation area and containers placed by the RV sites. There you will find CRV, recyclable and garbage containers. Please rinse out if necessary, any bottles and cans prior to putting them in the containers.

Ice: We will provide you with ice, please let us know and we will get it for you!

Motorcycles/Bicycles: Motorcycles are permitted for in and out transportation only. Joy riding around the park is NOT permitted. Bicycles may be used around the park, but must be kept on your site after dark

Occupancy: Our goal is to maintain a family atmosphere. Cabins are for registered guests only and cabins must not exceed the allowable amount of people. Occupancy Maximum for the one-bedroom cabins is 6 and maximum for 2-bedroom cabins is 8, maximum for 3 bedroom is 10 and RV sites is 8. The person making the Reservation is required to occupy the cabin for the entire period of the reservation. Each cabin must be registered in the name of a responsible adult over 21 years of age.

Pets ☐

We must be considerate of all guests that stay with us; therefore, all these rules apply to all guests with pets at all times on property.

NO VICIOUS, NOISEY OR AGGRESSIVE PETS ALLOWED!

Pets **MUST BE COMPLETELY HOUSE BROKEN**, no indoor broken "puppy pad" dogs allowed in cabins.

All pets must be contained on property on a leash and never left unattended.

Pets must be on leash and **never left in cabins unattended.**

\$10 per night per pet will be added to your bill if you bring a pet when you stay in a cabin. No pet charge for RV sites. Two pets allowed per cabin / RV site.

The cleanup of all pet droppings is the responsibility of the owner, we provide bags to our guests for this. We ask that you not allow your pets to use the lawn area near the pool as a "bathroom" as this area is used for our guest for volleyball and other group activities. There is a designated pet area on property across from the RV sites.

Dog runs and outside cages are not permitted.

Pets are not allowed in pool area, please do not tie your dog to the pool fence

Please remember you are responsible for any damage; cleanup for any accident your pet might have inside the cabin; repairs or fumigation for fleas.

Additional cleaning, if required, will be charged at \$25 per hour.

Photographs: Entrance onto the Resort property constitutes permission for the management of Salt Creek Resort & RV to photograph the person while on the premises, and to use any resulting pictures for any lawful purpose without compensation to, or the permission of, the person. Our typical use is on web pages or Salt Creek Resort & RV Facebook page.

Pool

Pool Hours: 9:00 AM to Dusk

No Glass or smoking allowed inside the Pool Area

No pets allowed inside pool gates.

No lifeguard on duty, swim at your own risk. No diving.

A RESPONSIBLE ADULT MUST ACCOMPANY any person under the age of 14 years of age, in the pool area

Pool gates are always to be kept closed.
 All items brought into the pool area must be removed upon your departure, this includes pool toys & towels
 Please shower prior to going in the pool.

Quiet Time

11:00 PM to 9:00 AM.

RV Sites

Only 1 RV per RV site. No double hook-ups. All RV/campers must be fully self-contained as we do not have a public bath house facility. 2 pets per site. No charge for pets on RV Site. All Pet rules and a completed waiver apply.

Recreation Room

The Recreation Room will be open from 9:00 AM until 11:00 PM. There is shuffleboard, foosball table and a television with blue ray DVD player located in the recreation room. Please do not put your hands on the shuffleboard table/sand area and please do not slide the pucks too hard. Should you use the recreation room at any time, we ask that you please do not allow children to be unattended within the Recreation room.

Salt Creek Resort & RV Property & Belongings

Our policy is, if during your stay any Salt Creek Resort & RV property is damaged or missing you will be charged for replacement value accordingly.

Additional Resort General Rules & Consideration

- ☐ Speed limit in Resort is 3 MPH. Motorbikes/quads are allowed to be ridden to and from sites in moderation only. Any vehicle driven on resort property must adhere to the 3-mph speed limit and be driven by a licensed driver.
- ☐ We reserve the right to refuse service to anyone and the right to evict person(s) for non-compliance of Resort rules with no refund.
- ☐ No refunds for early departures or late arrivals. You must pay for all the days & sites/cabins you have booked reservations for.
- ☐ Weather and lake levels are not within our control and no refunds will be given due to either of these things.
- ☐ U.S.D.A. Forest Service law prohibits cutting, burning or picking up dead or live foliage in the resort punishable with a fine. Please either bring your own or purchase it.
- ☐ Please do not move fire rings
- ☐ Weapons: Any hunting knife, guns, bows & arrows, sling shots, BB guns or other items that may be considered a weapon are prohibited on the Resort property. Hunting is not permitted on the premises.
- ☐ Fireworks/Explosives: Fireworks and explosives of all kinds are prohibited and will not be permitted on the Resort premises
- ☐ Please do not hang lanterns in trees and no tiki torches.
- ☐ There is no smoking in any of the cabins, recreation room or pool area. There are smoking “Butt” cans located throughout the resort grounds, we ask that you please use them.
- ☐ If your vehicles are crowding your neighbor, you may be asked to move to overflow parking behind the lodge. There is a limit on space for the number of vehicles you can have at your cabin / site depending on occupancy at the time. If you have any questions regarding space for parking, please discuss with Resort Management prior to or upon arrival.
- ☐ Alcohol may be consumed by those over 21 years of age in a responsible manner. Excessive rowdiness, profanity or drinking will not be tolerated. Campers engaged in such behavior will be expelled from the Resort.
- ☐ Salt Creek Resort & RV provides linens in the cabins, there is no maid service, however, if you book a 4 night or longer stay, we will provide a 1-time towel exchange during your stay upon request.
- ☐ There is not a laundry facility on property.
- ☐ There is no public bath house on property.
- ☐ **Payment Terms and Cancellation Policy**

Payment is due in full at time of booking, and 20% is non-refundable. If you need to cancel your reservation for any reason, we will refund 80% of your payment if the cancellation is made up to 45 days in advance of your stay.	If you need to cancel less than 45 days in advance of your reservation, we will refund 50% of your payment, provided it is not within 7 calendar days of your stay.	Due to operating costs and advanced bookings, reservations are completely non-refundable upon cancellations within 7 calendar days of your stay.
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- ☐ Please note there is a \$100.00 deposit per cabin rental required for damages/missing items/excessive cleaning. Should the deposit not cover these charges, we shall invoice for any amount remaining owed.
- ☐ **Notice to our Guests:** All rental cabins, recreation room and inside pool area, are **non-smoking**. Cabins are equipped with pots, pans, dishes, flatware, drinkware, coffee machine, toaster, microwave, stove/oven, refrigerator plus additional kitchen items. We supply a initial set up of 2-3 rolls of Toilet paper & 2 rolls of Paper towel, however, we do not replenish these items during your stay. It is the guests’ responsibility that all items / property of Salt Creek Resort in your cabin are accounted for prior to check out. Guests agree that any missing or broken items will be charged to the Guests credit card on file with the reservation. Salt Creek Resort & RV reserves the right to enter the rental cabin property at any time including during Guests stay to respond to a service call for repairs or alterations, to investigate disturbances, check occupancy, check for damage, and/or check for pets. You will be responsible for the cleaning during your stay and for leaving the cabin in good condition at checkout. Please treat it as you would want someone to treat your home. If accommodations are left damaged or unusually messy an additional charge may be added to your credit card after your departure.
- ☐ **Please note: We ask that you please do not remove any linens/towels from the cabins, do not use towels for pool use and please do not use towels for cleanup purposes. There will be a charge for any missing or damaged linens subject to replacement cost.**
- ☐ **Personal Safety/Property - Liability Notice:** Salt Creek Resort & RV is NOT responsible or liable for personal safety or property, inclusive of your RV or cabin, its contents, your auto, truck, trailer, boat or any other personal property while on the premises, or for any act of nature. The guest assumes all risks and danger incidental to the activity at the Resort in a rustic outdoors environment including specifically (but not exclusively) the danger of being injured by insects or other animals, of being injured while participating in recreational activities such as hiking or swimming at the Resort or of being injured as a result of inclement weather conditions. The guest agrees that the Resort and owners, agents, and employees are not liable for injuries or property damages resulting from such causes. All guests must comply with all federal, state and local laws. By paying the reservation fee(s) the guest(s) agrees to comply with all resort rules and regulations as posted. If anyone neglects to follow the rules, policies and suggestions of Salt Creek Resort & RV they cannot hold us responsible for their actions, accidents or neglect and may be asked to leave the premises. Once your payment is received, it is considered a rental agreement and is considered a legal and binding contract.

You can email us at managersaltcreekresort@gmail.com or phone us at 530-238-2161 or text at 510-725-8063 (depending on cell service) should you have any questions. We really look forward to having you and want your stay to be a wonderful experience!