



Your Home Away From Home!

Salt Creek Resort & RV

19194 Lower Salt Creek Road,
Lakehead, California 96051
Resort Phone: 530-238-2161
www.saltcreekresort.com
Reservation Phone: 510-648-7329
www.facebook.com/saltcreekresort

Welcome to Salt Creek Resort, we want you to enjoy your stay with us & ask that you please read the following information and policies.

Our goal is to make everyone's stay a pleasant one!

Check in time is 3:00 PM - Check out time is 10:00 AM.

Basketball Court / Volleyball Court / Horseshoes / Tetherball / Foosball/ Bags Game:

The Basketball court is located next to RV site 7

The Volleyball area is located on the lawn next to the Pool.

The Horseshoe pit area is located next to the pool, younger children playing requires adult supervision.

Tetherball is located near the volleyball area.

Bags Game is located on yard near the Tetherball. Please do not stand on the wooden platforms as they will break!

The Ping Pong Table is located under the awning in pool deck area. We ask that you do not put the paddles/ping pong balls in the pool. Please do not sit food or beverages on Ping Pong table at anytime.

BBQ Terrace:

The BBQ Terrace is available for use. Please co-ordinate the use with us ahead of time if you wish to use it for your group. We have Charcoal grills available for you to use, please remember to bring your own charcoal and lighter fluid.

Boats / Trailers:

The Resort has parking available for boat trailers located behind the lodge during your stay with us. The launch area to the lake is located across the street from the Resort. There are no docks available at the launch area. Ability to launch from launch area is determined by lake level at the time as the lake level changes daily.

Cabin area/Site/Environment: We ask that you please keep your site area clean and neat. Respect your neighbors and do not cut through their site or remove items from the sites. Please do not carve in trees or picnic tables.

Children: Should know and abide by all Park rules. Children are the sole responsibility of their parents and as such parents will be held accountable for their children's actions and behavior within the park. Children are not to be left alone in the park.

Fires: Fires must not be left unattended, please extinguish before you retire for the night. Fires must be built in the fire rings provided.

Firewood: Please do NOT chop on any standing or downed tree. Please do NOT burn pressure treated lumber or railroad ties. The chemicals used in these materials are hazardous when burned. Please let us know if you would like to have a campfire, we can provide the wood for you.

Garbage & Recyclables: Covered waste containers have been placed at various locations on the Resort Grounds. All garbage must be placed in these containers and the covers closed. As garbage left out overnight attracts critters, please make sure all garbage is disposed of properly. This will also help to not attract the Bears. We recycle ☺ - Please help us and our environment by using the proper containers located on the Pavilion of the Recreation area. There you will find an aluminum only container and separate containers for glass and plastic. Please rinse out if necessary any bottles and cans prior to putting them in the containers.

Ice: We will provide you with ice, please let us know and we will get it for you!

Motorcycles/Bicycles: Motorcycles are permitted for in and out transportation only. Joy riding around the park is NOT permitted. Bicycles may be used around the park, but must be kept on your site after dark

Occupancy: Our goal is to maintain a family atmosphere. Cabins are for registered guests only and cabins must not exceed the allowable amount. Occupancy Maximum for the one bedroom cabins is 6 and maximum for 2 bedroom cabins is 8, maximum for 3 bedroom is 10 and RV sites is 8. The person making the Reservation is required to occupy the cabin for the entire period of the reservation. Each cabin must be registered in the name of a responsible adult over 21 years of age.

Pets 🐾

NO VISCIOUS, NOISEY OR AGGRESSIVE PETS ALLOWED! Pets MUST BE COMPLETELY HOUSE BROKEN, no indoor broken "puppy pad" dogs allowed in cabins.

All pets must be contained on property on a leash and never unattended.

Pets must be on leash and never left in cabins unattended.

\$10 per night will be added to your bill if you bring a pet when you stay in a cabin. No pet charge for RV sites. Only one pet per site/cabin

The clean up of all pet droppings is the responsibility of the owner. We ask that you not allow your pets to use the lawn area near the pool as a "bathroom" as this area is used for our guest for volleyball and other group activities. There is a designated pet area on property.

Dog runs and outside cages are not permitted.

Pets are not allowed in pool area.

Please remember you are responsible for any damage; clean up for any accident your pet might have inside the cabin; repairs or fumigation for fleas.

Additional cleaning, if required, will be charged at \$25 per hour.

Photographs: Entrance onto the Resort property constitutes permission for the management of Salt Creek Resort & RV to photograph the person while on the premises, and to use any resulting pictures for any lawful purpose without compensation to, or the permission of, the person. Our typical use is on web pages or Salt Creek Resort & RV Facebook page.

Pool:

Pool Hours: 9:00 AM to 10:00 PM

No Glass or smoking allowed inside the Pool Area

No pets allowed inside pool gates.

No lifeguard on duty, swim at your own risk. No diving.

A RESPONSIBLE ADULT MUST ACCOMPANY any person under the age of 14 years of age, in the pool area

Pool gates are to be kept closed at all times.

Quiet Time:

11:00 PM to 9:00 AM.

RV Sites:

Only 1 RV per RV site. No double hook-ups. 1 pet per site. No charge for pet on RV Site. All Pet 🐾 rules apply.

Recreation Room:

The Recreation Room will be open from 9:00 AM until 11:00 PM. There is shuffleboard and a television located in the recreation room.

Salt Creek Resort & RV Property & Belongings

Our policy is, if during your stay any Salt Creek Resort & RV property is damaged or missing you will be charged for replacement value accordingly.

Additional Resort General Rules & Consideration

- 🚗 Speed limit in Resort is 3 MPH. Motorbikes/quads are allowed to be ridden to and from sites in moderation only. Any vehicle driven on resort property must adhere to the 3 mph speed limit and be driven by a licensed driver.
- 🚗 We reserve the right to refuse service to anyone and the right to evict person(s) for non-compliance of Resort rules with no refund.
- 🚗 No refunds for early departures or late arrivals. You must pay for all the days & sites/cabins you have booked reservations for.
- 🚗 Weather and lake levels are not within our control and no refunds will be given due to either of these things.
- 🚗 U.S.D.A. Forest Service law prohibits cutting, burning or picking up dead or live foliage in the resort punishable with a fine. Please either bring your own or purchase it.
- 🚗 Please do not move fire rings
- 🚗 Weapons: Any hunting knife, guns, bows & arrows, sling shots, BB guns or other items that may be considered a weapon are prohibited on the Resort property. Hunting is not permitted on the premises.
- 🚗 Fireworks/Explosives: Fireworks and explosives of all kinds are prohibited and will not be permitted on the Resort premises
- 🚗 Please do not hang lanterns in trees and no tiki torches.
- 🚗 There is no smoking in any of the cabins, recreation room or pool area. There are smoking "Butt" cans located throughout the resort grounds, we ask that you please use them.
- 🚗 If your vehicles are crowding your neighbor, you may be asked to move to overflow parking behind the lodge. There is a limit on space for the number of vehicles you can have at your cabin / site depending on occupancy at the time. If you have any questions regarding space for parking, please discuss with Resort Management prior to or upon arrival.
- 🚗 Alcohol may be consumed by those over 21 years of age in a responsible manner. Excessive rowdiness, profanity or drinking will not be tolerated. Campers engaged in such behavior will be expelled from the Resort.
- 🚗 Salt Creek Resort & RV does not provide linens or a laundry facility. Please be prepared for your stay by bringing your own bed linens, sleeping bags, pillows, blankets and towels.
- 🚗 Cancellation Policy: Any cancellation received 45 days or more prior to arrival will result in a refund of 50 % of your deposit. NO REFUNDS will be made for cancellations made within 45 days of arrival. No exceptions due to weather or lake levels.
- 🚗 Payment Terms: Payment in full is due 45 days prior to arrival. Half of the reservation fees will be charged to your credit card when you book and will act as your deposit. The balance will be charged to the same card 45 days prior to your arrival. Your credit card (on file) will also act as your security deposit. Should you book your reservation within the 45 days prior to reservation date; the full amount is due at time of booking. If booking online, half will be charged when you book and the remainder will be charged prior to your arrival with an email confirmation sent to you. If booking over the phone within the 45 days prior to arrival the total amount will be charged at time of booking.
- 🚗 *No gratuity is included in your charges, however, our housekeeping staff appreciates gratuity for excellent service*

Notice to our Guests: All rental cabins, recreation room and inside pool area, are **non-smoking**. Cabins are equipped with pots, pans, dishes, flatware, drinkware, coffee machine, toaster, microwave, stove/oven, refrigerator plus additional kitchen items. It is the guests' responsibility that all items / property of Salt Creek Resort in cabin are accounted for prior to check out. Guests agree that any missing or broken items will be charged to the Guests credit card on file with the reservation. Salt Creek Resort & RV reserves the right to enter the rental cabin property at any time including during Guests stay to respond to a service call for repairs or alternations, to investigate disturbances, check occupancy, check for damage, and/or check for pets. You will be responsible for the cleaning during your stay and for leaving the cabin in good condition at checkout. Please treat it as you would want someone to treat your home. If accommodations are left damaged or unusually messy an additional charge will be added to your credit card after your departure. Any items left behind on a site or in a cabin become the property of Salt Creek Resort & RV and will be disposed of as necessary within 2 days of your departure. If you have left something behind and would like to claim it, please contact us within 2 days after your departure to verify we have it. Salt Creek Resort & RV is not responsible for the condition and/or securing/storing of any items left behind. We would be happy to ship your belongings if requested; you are responsible for shipping costs and an additional handling fee.

Personal Safety/Property - Liability Notice: Salt Creek Resort & RV is NOT responsible or liable for personal safety or property, inclusive of your RV or cabin, it's contents, your auto, truck, trailer, boat or any other personal property while on the premises, or for any act of nature. The guest assumes all risks and danger incidental to the activity at the Resort in a rustic outdoors environment including specifically (but not exclusively) the danger of being injured by insects or other animals, of being injured while participating in recreational activities such as hiking or swimming at the Resort or of being injured as a result of inclement weather conditions. The guest agrees that the Resort and owners, agents, and employees are not liable for injuries or property damages resulting from such causes. All guests must comply with all federal, state and local laws. By paying the reservation fee(s) the guest(s) agrees to comply with all resort rules and regulations as posted. If anyone neglects to follow the rules, policies and suggestions of Salt Creek Resort & RV they cannot hold us responsible for their actions, accidents or neglect and may be asked to leave the premises. Once your first payment is received, it is considered a rental agreement and is considered a legal and binding contract.

We really look forward to having you and want your stay to be a wonderful experience!

Payment Terms: Payment in full is due 45 days prior to arrival. Half of the reservation fees will be charged to your credit card when you book and will act as your deposit. The balance will be charged to the same card 45 days prior to your arrival. Your credit card (on file) will also act as your security deposit. Reservations booked within a 45-day arrival, payment in full is due at time of booking.

Cancellation Policy: Cancellations received 45 days prior to arrival result in a refund of your deposit less 50%. No refunds for cancellations within 44 days of arrival date.

Personal Safety/Property - Liability Notice: Salt Creek Resort & RV is NOT responsible or liable for personal safety or property, inclusive of your RV or cabin, its contents, your auto, truck, trailer, boat or any other personal property while on the premises, or for any act of nature. The guest assumes all risks and danger incidental to the activity at the Resort in a rustic outdoors environment including specifically (but not exclusively) the danger of being injured by insects or other animals, of being injured while participating in recreational activities such as hiking or swimming at the Resort or of being injured as a result of inclement weather conditions. The guest agrees that the Resort and owners, agents, and employees are not liable for injuries or property damages resulting from such causes. All guests must comply with all federal, state and local laws. By paying the reservation fee(s) the guest(s) agrees to comply with all resort rules and regulations as posted. If anyone neglects to follow the rules, policies and suggestions of Salt Creek Resort & RV they cannot hold us responsible for their actions, accidents or neglect and may be asked to leave the premises. Once your first payment is received, it is considered a rental agreement and is considered a legal and binding contract.

Occupancy guidelines: 6 people max per 1 bedroom cabin, 8 people max per 2 bedroom cabin, 10 people max per 3 bedroom cabin, and 8 people max per RV.